

confire blackboard

How to reinstall Confire Blackboard

About this document

This document explains how to completely reinstall Confire Blackboard with the latest version on your computer. This resolves problems with the installation which could be the cause of error messages.

You will be guided through two steps, first uninstalling Blackboard Designer and Blackboard Player, then installing the latest version of both applications from our downloads page.

Please note: To complete this tutorial you will need full administrator privileges to your computer. Please check with your system administrator if unsure.

Step one: Uninstall Confire Blackboard

Open "Control Panel" from your Start Menu

Confire Blackboard Designer	
 Sticky Notes Snipping Tool WinSnap 	User Documents Pictures Music
	Computer Control Panel Devices and Printers Change settings and customize the functionality of your computer. Default Programs Help and Support
All Programs Search programs and files	Shut down
📀 🖉 🚞 💽	

Now open "Programs and Features"

Control Panel +	All Control Panel Items 🕨			
Adjust your computer's set	tings			
🏲 Action Center	🔞 Administrative Tools	📑 AutoPlay	💶 Color Management	
Credential Manager	Date and Time	😿 Default Programs	📇 Device Manager	
national end Printers	📮 Display	😂 Ease of Access Center	r 🛛 📔 Folder Options	
🝓 HomeGroup	🚨 Indexing Options	🔁 Internet Options	i Keyboard	
Mouse	💺 Network and Sharing Center	📟 Notification Area Icon	ns 🦉 Personalization	
📰 Phone and Modem	🗃 Power Options	📴 Programs and Feature	esfthe 🔤 Realtek HD Audio Manag	
🔊 Region and Language	4. RemoteApp and Desktop Connections	🛋 Sound	Programs and Features	
🛃 System	🛄 Taskbar and Start Menu	& User Accounts Uninstall or change programs on your ce		
🔗 Windows Firewall	4 Windows Update		comparent	

4 How to reinstall Confire Blackboard

Right click on "Confire Blackboard Designer" and select "Uninstall"

Control Panel Home				I	<u> </u>
Control Parlel Home	Uninstall or change a program				
View installed updates	To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.				
Turn Windows features on or	· · · · · · · · · · · · · · · · · · ·				
off	Organize 🔻 Uninstall Repair				
	Name	Publisher	Installed On	Size	Version
	💋 Adobe Flash Player 10 ActiveX	Adobe Systems Incorporated	20.12.2012		10.0.12.36
	📕 Adobe Reader X (10.1.3) - Deutsch	Adobe Systems Incorporated	03.05.2012	121 MB	10.1.3
	🐲 AMD Catalyst Install Manager	Advanced Micro Devices, Inc.	03.05.2012	20,2 MB	8.0.873.0
	🖟 Confire Blackboard Designer	CTÜBER SYSTEMS GmbH	03.05.2012	97,5 MB	1.5.19
	Confire Blackboard Player	ÜBER SYSTEMS GmbH	03.05.2012	55,4 MB	1.5.19
	Microsoft .NET Framework 4 Client Profile Repair	icrosoft Corporation	29.05.2012	38,8 MB	4.0.30319
	Microsoft .NET Framework 4 Extended	Microsoft Corporation	29.05.2012	51,9 MB	4.0.30319
	Microsoft Visual C++ 2010 x86 Redistributable - 10.0.30319	Microsoft Corporation	03.05.2012	11,0 MB	10.0.30319
	altek Ethernet Controller Driver	Realtek	15.01.2013		7.46.610.2011
	💥 Realtek High Definition Audio Driver	Realtek Semiconductor Corp.	03.05.2012		6.0.1.6410
	Sector Shap	NTWind Software	15.01.2013		4.0.5

Select "Yes" from to following prompt

Programs and Features
Are you sure you want to uninstall Confire Blackboard Designer?
In the future, do not show me this dialog box Yes No

Now repeat the last two actions and uninstall "Confire Blackboard Player"

Step two: Install the latest version of Confire Blackboard

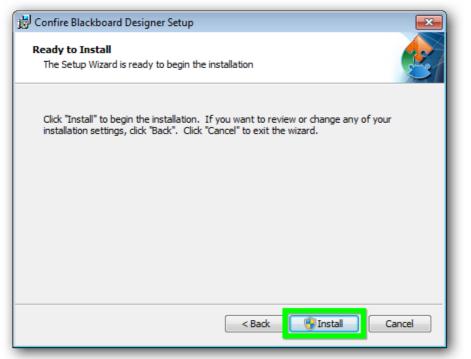
First download the latest version of Confire Blackboard Designer from our website then run the file to begin the installer. <u>Here is a direct link to the Confire Blackboard Designer download</u>.

Click "Next" on the first prompt.

🗒 Confire Blackboard Design	er Setup
	Welcome!
	The Setup Wizard will install Confire Blackboard Designer 1.5.20 on your computer. Click "Next" to continue or "Cancel" to exit this Setup Wizard.
	< Back Next > Cancel

Select "Next" again

Select "Install"



Now click "Finish"

😸 Confire Blackboard Design	er Setup	×
	Ready!	
	Click the "Finish" button to exit the Setup Wizard.	
	Launch the Confire Blackboard Designer	
	< Back Finish Cance	al

Now repeat the last four actions and install "Confire Blackboard Player" Here is a direct link to the Confire Blackboard Player download.

You have now successfully installed Confire Blackboard. Should you still be experiencing any further problems please email us support@stueber.de