confire blackboard

How to reinstall
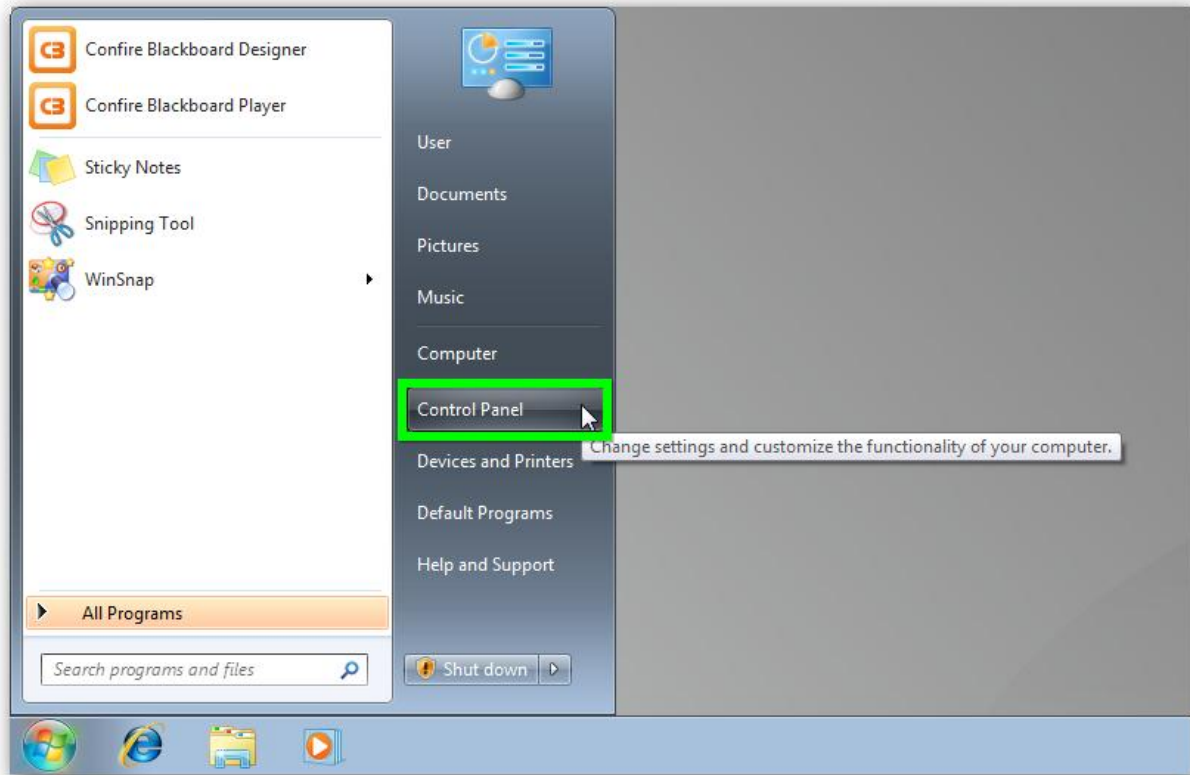# Confire Blackboard

About this document

This document explains how to completely reinstall Confire Blackboard with the latest version on your computer. This resolves problems with the installation which could be the cause of error messages.

You will be guided through two steps, first uninstalling Blackboard Designer and Blackboard Player, then installing the latest version of both applications from our downloads page.
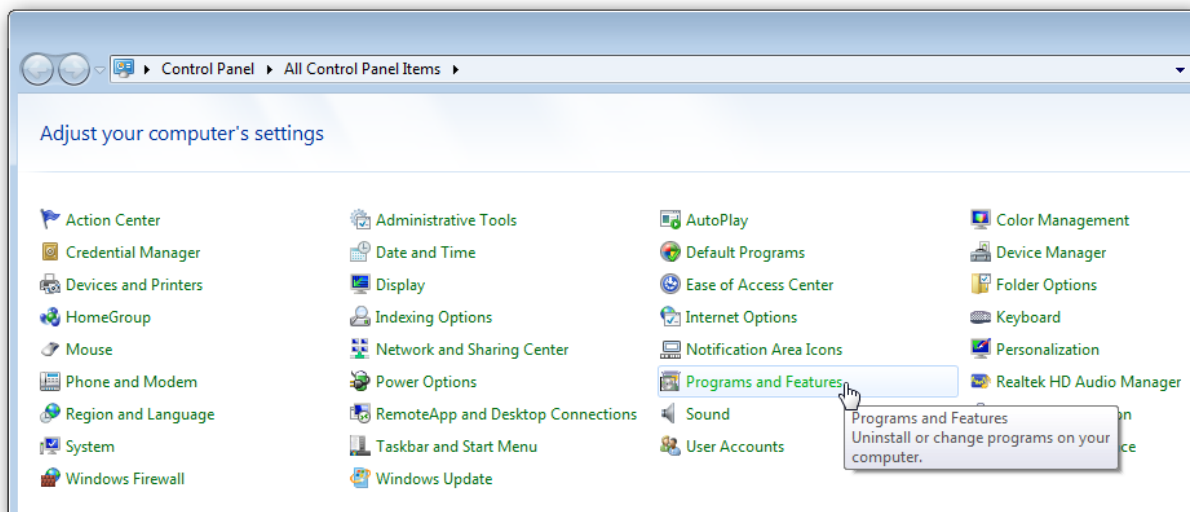
Please note: To complete this tutorial you will need full administrator privileges to your computer. Please check with your system administrator if unsure.

Step one: Uninstall Confire Blackboard
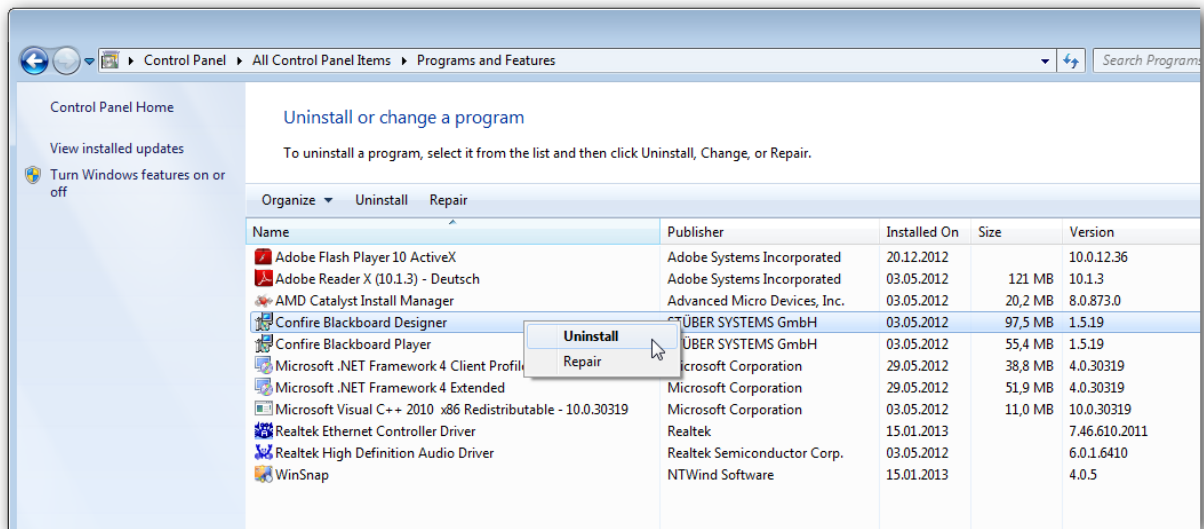
Open **"Control Panel"** from your Start Menu
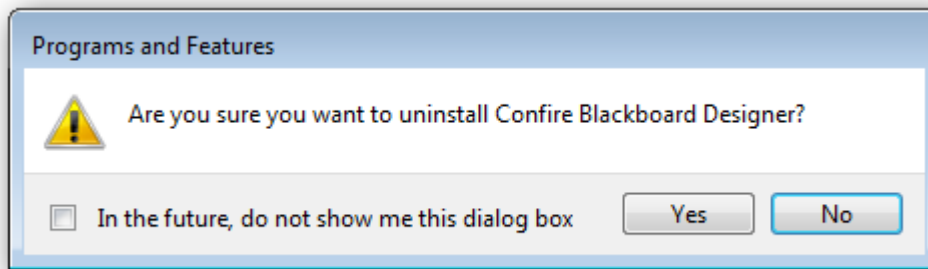

Now open **"Programs and Features"**

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Right click on **"Confire Blackboard Designer"** and select **"Uninstall"**
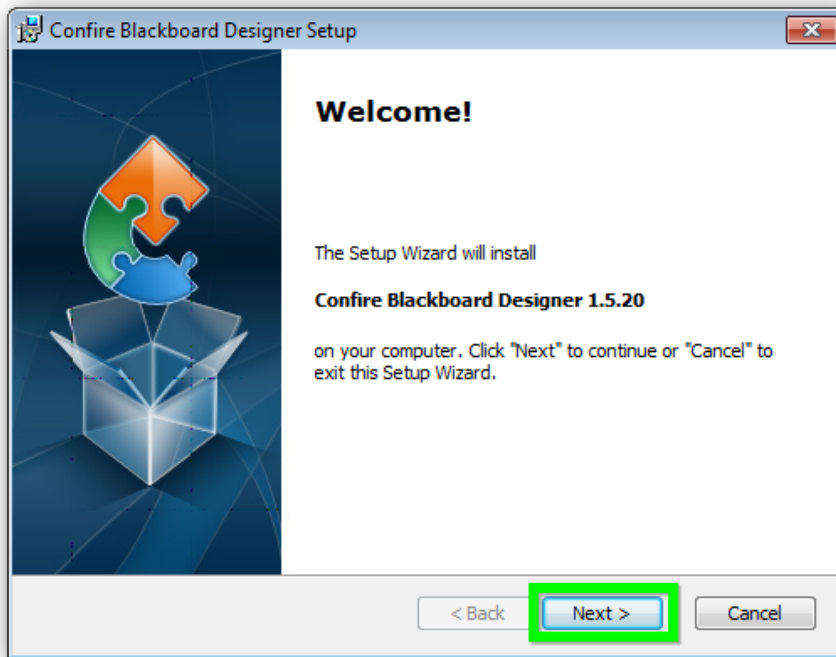

Select **"Yes"** from to following prompt

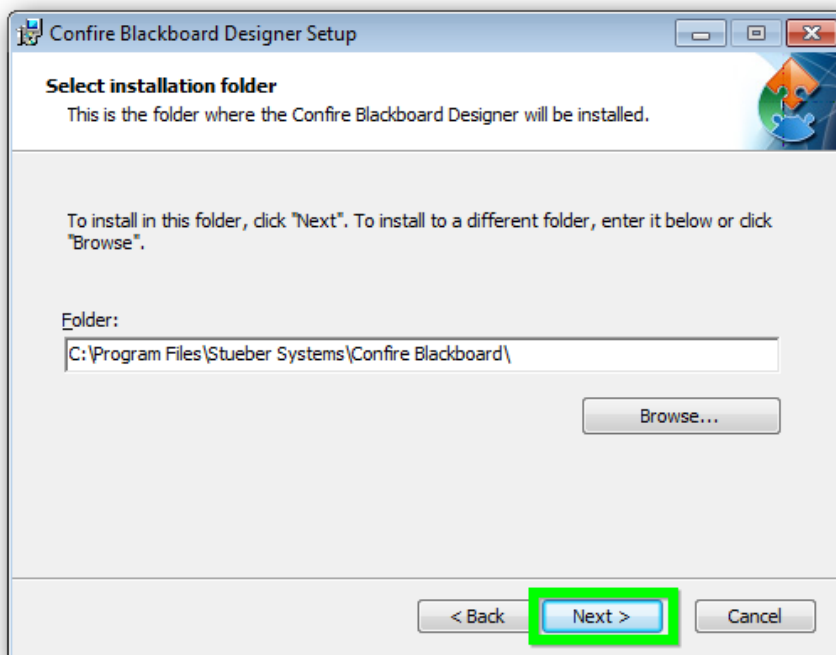**Now repeat the last two actions and uninstall** "**Confire Blackboard Player"**

Step two: Install the latest version of Confire Blackboard

First download the latest version of Confire Blackboard Designer from our website then run the file to begin the installer. Here is a direct link to the Confire Blackboard Designer download.
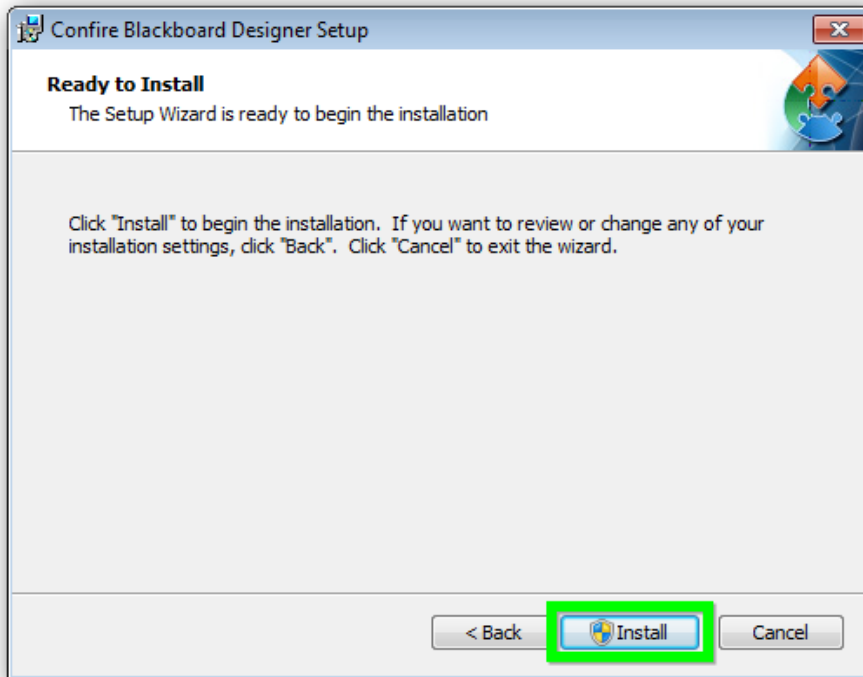
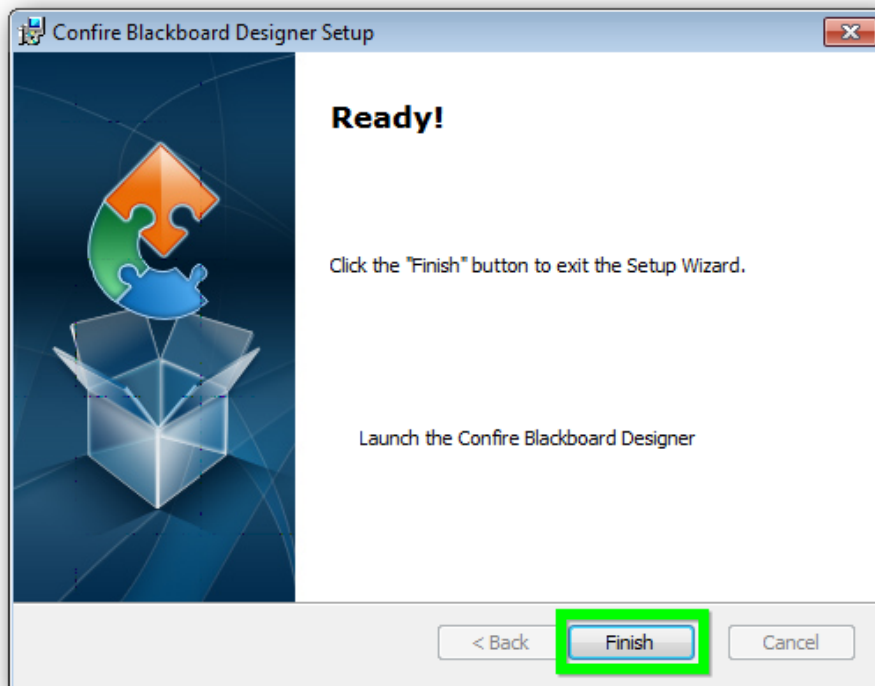Click **"Next"** on the first prompt.

Select **"Next"** again

Select **"Install"**

Now click **"Finish"**

Now repeat the last four actions and install **"Confire Blackboard Player"**
Here is a direct link to the Confire Blackboard Player download.

You have now successfully installed Confire Blackboard. Should you still be experiencing any further problems please email us support@stueber.de